

# Workplace Safety and Insurance System

## Agenda

- Welcome
- Leadership Changes
- System Performance
- Key Initiatives
- Questions and Answers



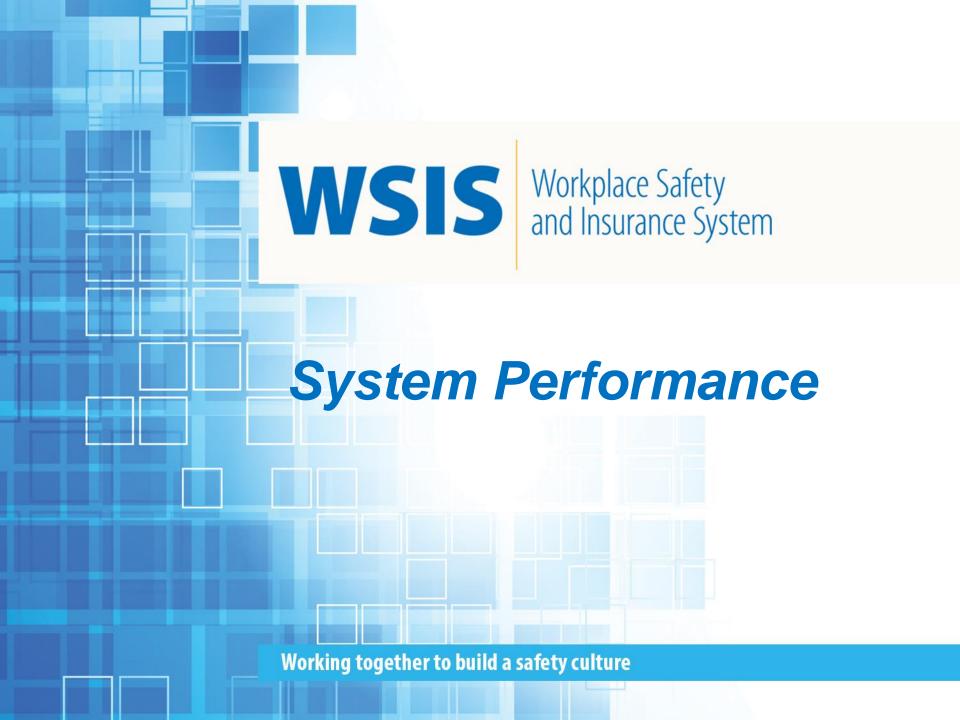
## **Leadership Changes**

WCB Nova Scotia Board of Directors:

- Jacquie Bramwell Worker representative
- Blair Richards Worker representative

Department of Labour and Advanced Education:

Ava Czapalay – Associate Deputy Minister





### **Workplace Fatalities 2018**

14 ACUTE FATALITIES [THERE WERE 5 IN 2017]

26 CHRONIC DEATHS: [THERE WERE 16 IN 2017]

12 OCCUPATIONAL DISEASE

14 OTHER HEALTH CONDITIONS



## Two-phase audit of the WCB by the Office of the Auditor General

- The first phase examined governance and sustainability, resulting in a favorable report
- The second phase examined operational performance including claims and benefit administration, appeal process, RTW and vendor management, resulting in 12 recommendations, which are being implemented, with progress reported to partners and the AG's Office
- Public Accounts Committee confirmed that audit issues are being addressed



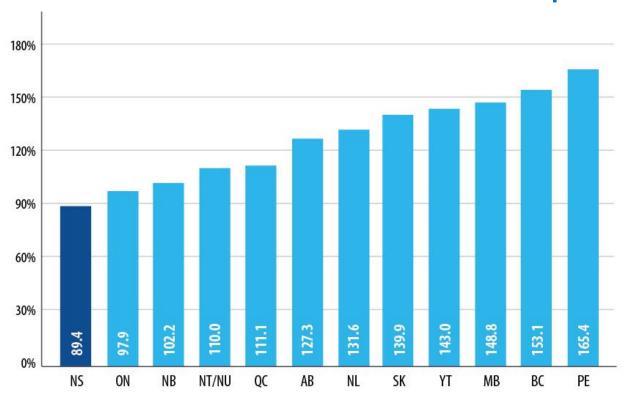
#### **Digital Transformation**

 WCB's new systems will offer better data, more self-serve options, and a more sustainable technological future

 We're working through transition issues, providing more support for our people, and adding resources to make sure workers and employers are well served



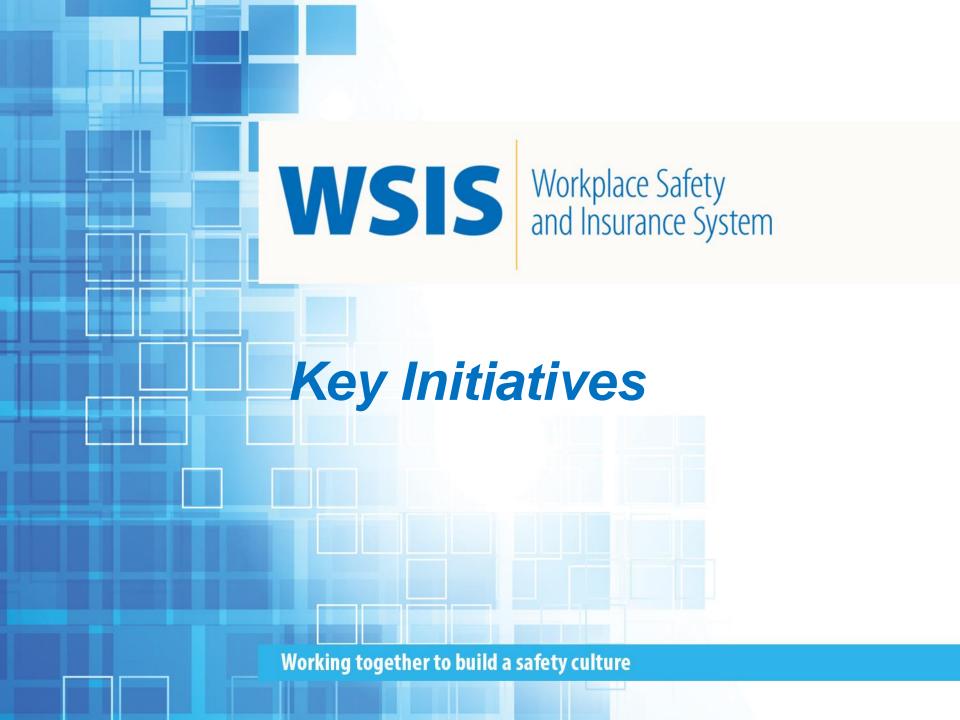
### Funded Position: Canadian Perspective



Note: Data in the graph is from

2017

At the end of 2018, Nova Scotia was 85.5% funded.





### **Initiatives**

- Report and Recommendations for Long term care, home care and disability services sectors
   implementation
- Developing tools and resources for First Responders
- Appeals efficiency
- CEO Safety Charter

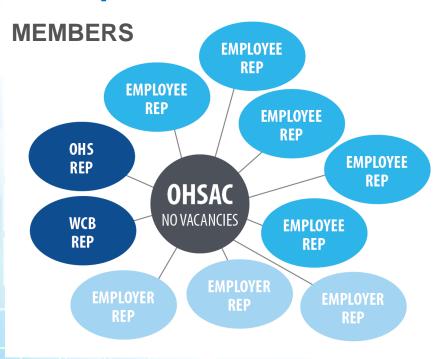
#### 11

### **Bill 204 Overview**

- In Nova Scotia firefighting services are supported by 700 paid firefighters and more than 6000 volunteers.
  - ▶ It is estimated at least 50% of volunteer firefighters do not have WCB coverage.
- Under Bill 204, all volunteer firefighters will be covered by the WCB, and will have equitable access to the PTSD and Cancer presumption provisions.
  - ▶ Municipalities are responsible for obtaining this coverage.
- Volunteer firefighters who have received a diagnosis within the year leading up to the effective date will be eligible under the new regulation.
  - Consultation on expanding the number of cancers will occur this fall and into winter.
- Department of National Defense (DND) firefighters will be covered by the cancer-related presumption for firefighters.



#### Occupational Health and Safety Advisory Council



■Training

#### **MANDATE**

- To advise the Minister about systemwide concerns, problems and initiatives
- Identify safety issues, current or anticipated, and to provide guidance for their resolution
- Facilitate communication back to our stakeholders at large
- Provide WSIS partners with input and advice, ensuring that the entire OHS system acts in the public interest

FOCUS 

Mental Health – Recommendation from the Council has been submitted to LAE

Occupational Health – Council has started work

Working together to build a safety culture



## **LAE – Ongoing partnerships**







Nova Scotia Health + Community Services Safety Association

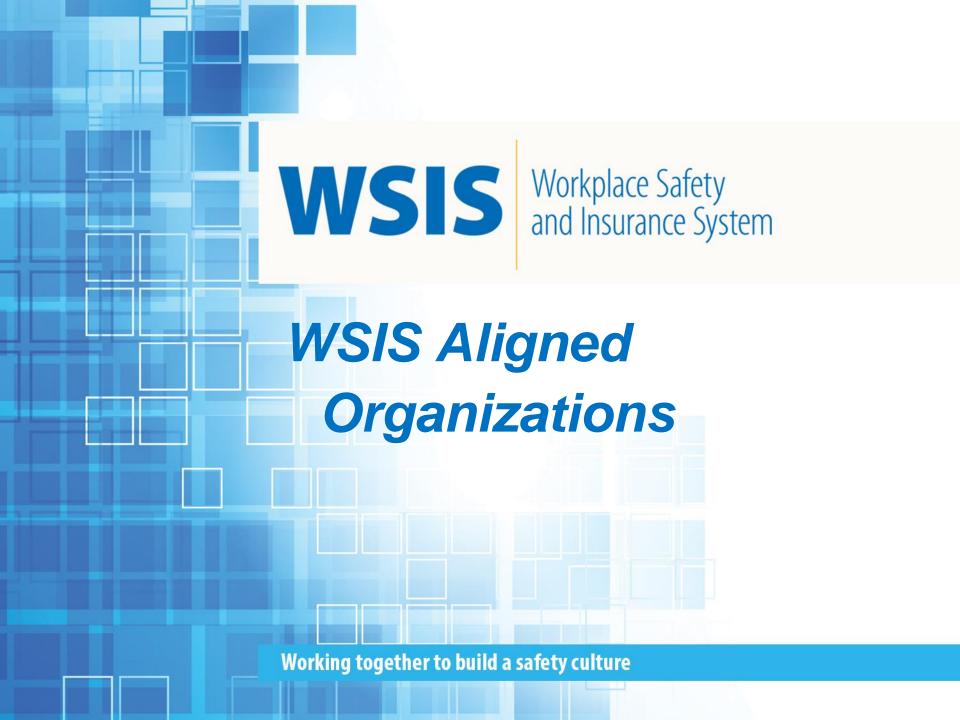


Association for Workplace Tragedy Family Support





Working together to build a safety culture





## **Aligned Organizations**

- Office of the Worker Counsellor
- Office of the Employer Advisor
- Pictou County Injured Workers Association
- Cape Breton Injured Workers Association



### Office of Worker Counsellor

- Received over 3200 calls from workers across the province
- Opened 300 new files
- Assisted with filing 60 Hearing Officer Appeals
- Delivered 13 workshops
- Participated in PTSD consultations
- Met with various labour organizations including IAMAW, SEIU, UNIFOR and NS Highway Workers



## Office of the Employer Advisor

- Provided navigation to employers on a total of 306 individual Program matters in 2018
- Contacted by 103 New Employers across 43 different industries for Program Services assistance
- Delivered 7 Program Educational Sessions including a 2-day Appeal Preparation Session for Employers and full day Disability Case Management Sessions
- Hosted 10<sup>th</sup> Anniversary Employer Conference with 85 participants



# Pictou County Injured Workers Association

In 2018 the PCIWA:

- Provided assistance, advocacy and support to injured workers
- Supported workers with return to work/case conferences
- Assisted workers with case management/appeals
- Participated in consultations and committees
- Engaged in community activities



# Cape Breton Injured Workers Association

#### In 2018 the CBIWA:

- Represented the interests of injured workers in the community
- •Liaised with WCB Case Managers, WAP, union representatives, and health care service providers
- Attended WCAT hearings
- Prepared and delivered written submissions and correspondence on behalf of injured workers
- Participated and delivered remarks at Davis Day celebrations

## Workplace Safety and Insurance System

## **LAE – Ongoing partnerships**







Nova Scotia Health + Community Services Safety Association



Association for Workplace Tragedy Family Support





2019 Annual Meeting

Working together to build a safety culture



# **Beyond Provisional Boundaries**OHS Reconciliation Agreements

#### **Atlantic**

#### **Safety Training:**

JOHSC, First Aid, Fall protection, Traffic control, Confined spaces

#### **Personal protective equipment:**

Eye & Face, Head, Foot, Hearing, Personal Flotation Devices

#### **National**

**First Aid Kit Content** 

#### **Personal protective equipment:**

Eye & Face, Head, Foot, Hearing, Personal Flotation Devices

